



# YOU'RE SAFE AT MERCURE!

**Mercure team has done everything possible and impossible to provide our guests with reliable protection and maximum safety.**

All safety measures taken at Mercure Kyiv Congress Hotel, Cosmopolite restaurant-brewery and Mercure Congress Centre – to your attention

# AIR WARNING ALERT

Voice air warning alert for the hotel's guests and staff works everywhere – in rooms and public premises (reception desk, lobby bar, restaurant, corridors on all floors, conference halls, stairs)



# EQUIPPED SHELTERS

Several shelters for sufficient number of people are equipped at Mercure hotel and Cosmo Multimall.

The shelters have comfortable entrance, sufficient drinking water and foodstuffs:  
Block B, shelter at the parking zone of UltraMarket  
Block C, underground parking zone, -2 floor

There are also municipal shelters equipped near the hotel (Oleksy Tykhogo str., Shulyavska metro station, etc.)



# INFRASTRUCTURE

Mercure hotel is equipped with alternative electric supply system and powerful ventilation system.

All rooms and public zones are equipped with smoke detectors and fire extinguishing system.

Evacuation plans are distributed in all rooms and public premises.





# HOTEL'S TEAM

All members of Mercure team are trained for emergency situations and pre-medical help.

Receptionists when checking-in inform each guest about shelters location and give a short instruction on emergency behavior.

Hotel is under increased security by own security service.

The team of Mercure Kyiv Congress hotel has a huge experience of receiving journalist groups representing world's leading media, as well as international state and humanitarian missions - in the pre-war period and during armed aggression of russian federation.



# BUSINESS EVENTS SAFETY

Mercure team takes care as well about safety of participants of business events held in hotel's halls and at Mercure Congress Centre.

Air warning alert works in all halls and premises of Mercure Congress Centre.

All the visitors get brief instructions on safety measures and shelter location.

During air raids the participants of business events accompanied by Mercure coordinators and guards quickly move to equipped shelters.





# THE SAFETY OF MERCURE GUESTS IS ABOVE ALL!



All measures mentioned above provide maximum safety to the guests of Mercure Kyiv Congress hotel, Cosmopolite restaurant-brewery and Mercure Congress Centre.

**We believe in our victory!  
Normal life will come soon!**

